**Maxwell Farrior**

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**SUMMARY**

Certified technician with skills in troubleshooting, hardware diagnostics, and providing customer support.

**EDUCATION**

 **Guilford Technical Community College**

 Associate in Science

 Current - 2017

**WORK EXPERIENCE**

 **Failure Analysis Technician**, Saberex, 2014

* + Ran diagnostic software on defective server systems
	+ Determined nature of failure of defective server hardware
	+ Organized hardware by cause of failure

 **IT Department Intern**, City of Greensboro, 2010

* Provided technical support and troubleshooting in Help Desk
* Observed network layout and practices of building and remote locations
* Observed imaging, leasing and shipping process for leased computers

**TECHNICAL SKILLS**

 **Certifications**

* Cisco CCNA Routing and Switching (In Progress)
* CompTIA A+
* CompTIA Network+
* CompTIA Security+

 **Computer**

* Expert troubleshooting ability from over ten years of building, upgrading, and configuring computer systems and home computer networks
* Proficient with Windows, Linux, and OSX (Mac) operating systems
* Proficient with Microsoft Office (Word, Excel, PowerPoint, Publisher, Outlook)

 **Electronic Circuits**

* Basic soldering ability
* Recreational projects include analog guitar effects and voltage manipulation circuits for computer graphics cards